

# Update on Metropolitan Police Department Operating Status during COVID-19 Emergency

## What is our operating status?

Along with the rest of District government, our agency remains operational.

### How does this impact what we do?

MPD remains operational, but to mitigate potential exposure to and spread of coronavirus, adjustments have been implemented and will continue to expand as required. During calls for service and interactions, officers will ask to speak with complainants outdoors, when possible, and will maintain a distance that is consistent with public health official recommendations. MPD has also expanded 911 and 311 calls processed by the Telephone Reporting Unit. More details about MPD's operational adjustments is available at our website (<a href="https://mpdc.dc.gov/page/mpd-and-coronavirus-covid-19">https://mpdc.dc.gov/page/mpd-and-coronavirus-covid-19</a>).

#### How does this impact our physical locations?

While public-facing MPD facilities remain open at this time, we request that residents file police reports online at <a href="https://mpdc.dc.gov/service/file-police-report-online">https://mpdc.dc.gov/service/file-police-report-online</a>, when possible. All requests to obtain police reports or accident reports should be made by email, phone or mail only from MPD's Public Documents Unit <a href="https://mpdc.dc.gov/service/request-accident-report-pd-10-or-incidentoffense-report-pd-251">https://mpdc.dc.gov/service/request-accident-report-pd-10-or-incidentoffense-report-pd-251</a>). MPD has implemented modified public access to MPD Headquarters located at 300 Indiana Avenue NW. During the operating hours of 9:00 a.m. to 5:00 p.m., all members of the public must schedule an appointment before appearing in person. More information is available at our website, as listed above. All meetings and events held at MPD facilities have been temporarily suspended.

# What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

## Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-727-4383 or <a href="mailto:mpd.press@dc.gov">mpd.press@dc.gov</a>. For more information, please visit coronavirus.dc.gov.

